

9th October 2026

Dear Parent and Carer

If you have been using OSCAHS wraparound care this term, or intend to use wraparound care in the near future, this letter is for you. Please read it carefully all the way through.

As you know, the school took over as provider after the sudden closure of OSCAHS on Friday 2nd October. Our commitment to you is to continue this provision until we have a longer-term solution in place. We are already working on this.

In the meantime, I have said the school will honour places that parents and carers have booked and paid for the period up to (and including) 16th October 2026. Thank you to those of you who have sent proof that they paid OSCAHS for these sessions.

Providing wraparound is a significant additional cost to the school, as we are staffing this provision from our budget without any payment from a vast majority of parents for the two weeks leading up to half term.

Please note that if you have not paid for any of the sessions from 2nd October up to half term, the school will be requesting payment from you. We will get in touch to let you know how you make these payments.

We will need to charge for **all sessions for all children** after half term, as I hope you understand, as we cannot afford to staff wraparound care without generating income.

Potential OSCAHS Refund

If you do receive refunds from OSCAHS, we will ask you to pass on the equivalent cost of the sessions your child has used between Friday 2nd October and Friday 16th October. This will help our school with the costs that we have incurred since Friday 2nd. Thank you. **Please see page two for possible ways you might reclaim payments.**

Booking future sessions

You may continue to book wraparound care in the same way as this week. A link to the Microsoft form is included on page two. We would ask you to book all the sessions you wish to use and provide any further information that would be useful. We are working on a payment system and will let you know how these sessions may be paid for. In the meantime, please just concern yourself with booking the sessions.

Yattendon School, Oakwood Road, Horley, Surrey RH6 7BZ Tel: 01293 734100 www.yattendon.org

Head Teacher: Mr Guy Perkins

Deputy Head Teacher: Mrs Emily Millican

Greensand Multi Academy Trust, registered in England & Wales. Company no: 10980776. Registered office: Pendleton Road, Reigate, Surrey RH2 7NT

To book for week commencing 12th October, please use the link below by 9pm Sunday 11th October:

[Wrap Around Care week beginning 12th October 2026 – Fill out form](#)

Next week, we will let you know about booking for sessions after half term. We are working as quickly as we can to set up a better booking and payment system, and appreciate your patience whilst this is tested and becomes operational.

Ways you may be able to get money back that are worth exploring

On the OSCAHS website there is information that they are seeking insolvency advice. We strongly advise you email OSCAHS to claim back pre-paid sessions that your child won't be receiving. Include evidence of the pre-payment and a calculation of the money you are owed back. **Don't forget that OSCAHS have not provided the sessions you have paid for since noon on Friday 2nd October.**

If you have paid by credit card, you have particular rights and may be able to get money back. Similarly with debit cards, you may be able to ask the bank to initiate a chargeback for services not provided. This would need to be logged quickly, however. Please seek advice from your bank or credit card company.

Finally, I would like to thank you for all the kind comments we have had. These have been greatly appreciated by the wonderful staff who been running wraparound since last Friday.

As always, please get in touch with me if you have any questions. Message through Studybugs or email: info@yattendon.surrey.sch.uk

Best wishes



Guy Perkins

Yattendon School, Oakwood Road, Horley, Surrey RH6 7BZ Tel: 01293 734100 www.yattendon.org

Head Teacher: Mr Guy Perkins

Deputy Head Teacher: Mrs Emily Millican

Greensand Multi Academy Trust, registered in England & Wales. Company no: 10980776. Registered office: Pendleton Road, Reigate, Surrey RH2 7NT